

KT Net Service Policy & Standards

Policy

Vehicle Assignment

Bus assignments take into account their operating characteristics which are matched to the operating characteristics of the route. Routes with lower ridership may be assigned a modified van or 8 passenger bus rather than a 14-16 passenger bus.

Vans and buses are equipped with air conditioning.

Transit Amenities

Installation of transit amenities along bus routes are based on the number of passenger boardings at stops along the routes. Based on this, the only bus shelters are at the Willow Creek and Hoopa (Ray's) stop. A restroom is also available nearby the Willow Creek stop.

Standards

Vehicle Load Standards

The average of all loads should not exceed the vehicles' achievable capacities and operating characteristics of the route. The bus operator will determine the safety of passengers in deciding whether to allow passengers to stand when all seats are filled. In no case, is standing while operating on SR 169 allowed.

Vehicle Headway Standards

Service operates on a deviated fixed route plan to provide connections to urbanized transportation 6 days a week at 6:25 am, 9:30 am, 9:35 am, 4:30 pm, 4:40 pm and 6:45 pm Monday through Friday and 9:30 am, 11:45 am and 6:45 pm on Saturdays.

Scheduling involves the consideration of a number of factors including: ridership productivity, transit/pedestrian friendly streets, density of transit-dependent population and activities, relationship to the *Regional Transportation Plan*, and transportation demand management.

On-Time Performance Standards

Ninety-five (95) percent of KT Net's transit vehicles will complete their established runs no more than 5 minutes early nor more than 15 minutes late in comparison to the established schedule/published timetables.

Due to the rural nature of the operating area, road closures and conditions can greatly affect on-time performance.

Service Availability

Transit service is distributed only along main highway routes and stops are located at main locations in towns and on reservations.